YourCLOUD^{sm} OFFSITE BACKUP SERVICE

WHAT IS THE YourCLOUD SERVICE?

YourCLOUD is a Dominant Systems delivered service that is designed to be a low cost off-site data storage solution for small and medium-sized organizations. By storing data offsite, you are better protected against data loss from theft, fire, flooding, and other natural disasters.

HOW DOES IT WORK?

The service works by synchronizing folders on your systems with a folder on a storage system in our co-location facility in Ann Arbor. Any data placed in your local YourCLOUD directory is automatically copied to our remote servers on a near real-time basis. Consequently, since this is a synchronizing system, any data removed from your local YourCLOUD directory is removed from the remote system also in near real-time. You can place any kind of data files in your local YourCLOUD directory including files created by backup programs like Symantec System Recovery, Symantec Backup Exec, or Microsoft Windows Backup.

HOW SECURE IS MY DATA?

The YourCLOUD system encrypts all data before transferring it over the internet. Your data stays encrypted while it is stored at the remote server as well. In addition, your data never leaves the confines of our systems in Ann Arbor. Unlike other services where it is difficult to know exactly where your data is being stored, with YourCLOUD, a single copy of your offsite data is stored in our colo facility and then replicated to a storage system at our 3850 Varsity Drive location. Your data is NOT replicated out to other server farms or to tapes where you have effectively lost control of it.

ANY BANDWIDTH REQUIREMENTS?

For best results, YourCLOUD requires internet bandwidth of 5Mb/sec upload and download. Depending on your data set size and the frequency of changes, additional bandwidth above 5Mbit/sec may be required.

HOW IS REMOTE DATA RECOVERED?

Should you need to quickly recover your data from a Dominant Systems YourCLOUD server, we are available 24x7 to assist you. Typically this will mean copying your data to an external drive which can then be used for recovery. Our applicable hourly rates will apply for this service, plus the cost of hard drive(s), if needed.

IS BACKUP MONITORING INCLUDED?

The base price does not include monitoring, however for an additional $45/month per server we will monitor the backup jobs coming from your backup software, as well as the status of the YourCLOUD service to make sure your valuable data is being backed up locally as well as remotely. Monitoring is done daily, Monday – Friday.

IS THERE ANY DOWNTIME for SETUP?

No. Setup does not involve any server downtime though the initial population of the remote storage system may result in slower than normal internet speeds for users.

WHAT DOES IT COST?

The YourCLOUD service is priced based on the amount of remote disk storage you need.

200GB Remote Storage	**$69/Month**
500GB Remote Storage	**$99/Month**
Each Additional 100GB	**$20/Month**
One Time Setup per Local Server	**$199**

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