

NETWORK & BACKUP MONITORING

A cost-effective alternative to "All-you-can-eat" Managed Services

PROACTIVE SERVICES AT LOW COST

With our monitoring services you get the benefits of proactive attention without the cost of an "all you can eat" managed services plan. These services are designed to identify potential issues before they can cause problems. When problems are detected we will inform you immediately via email or text message. You can then try and fix the problem yourself or we can schedule an engineer¹ to fix the problem for you. Either way you get the benefits of proactive monitoring without paying through the nose for managed services.

NETWORK & SERVER MONITORING

Our Network Monitoring system monitors your computer network and reports status on potential network problems like these:

- Server disk space availability
- Server CPU utilization
- Server Hardware failure
- Server uptime
- Uptime of network devices like firewalls, switches, etc.
- Network traffic utilization
- Server & Network hardware faults
- Anti-virus status
- New hardware detection

A monthly executive-style report is available on request. Prices start at just \$200/month for up to 10 network devices (servers, firewalls, switches, etc.) and \$20 a month for each additional device. A one-time setup fee equal to your monthly payment will also apply.

PC MONITORING

Our PC Monitoring services will watch for problems related to viruses and malware, disk space, CPU utilization, and hardware failures. This add-on to our Network & Server monitoring is very low cost at only \$5/month per PC. A one-time setup fee equal to your monthly payment will also apply.



BACKUP SYSTEM MONITORING

Our Backup System Monitoring service is designed to give you piece of mind that your data backup systems are functioning. Whether you use Unitrends, Symantec, Acronis, Microsoft Backup, or other backup software, we can keep a daily eye on it.

- Backups are checked once daily M-F to ensure success.
- Recurring errors in your backup jobs are reported to you as they are discovered.

A monthly executive-style report will also be sent with information. Introductory prices start at just \$50/month for the first physical or virtual server and \$12 a month for each additional physical or virtual server. A one-time setup fee equal to your monthly payment will also apply.



DOMINANT SYSTEMS

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¹ Problem remediation and system repairs are not included with our monitoring services, but are available at our standard billable rates.